



I-Lighting LEDs, LLC
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WARRANTY POLICY (Updated March 2023)

The following warranty information applies to only to *products manufactured by I-Lighting LEDs, LLC* (“I-Lighting”).

I-Lighting warrants to the owner each new lighting product against defects in material and workmanship as follows:

<i>Item – LED lights</i>	<i>Coverage Period</i>
Under cabinet or in-cabinet strip lights encased in poly w/sealant; awning lights, post lights, rail lights, stair lights or landscape lights (LEDs only; fixtures must go through original manufacturer)	3 years
<i>Item – Accessories</i>	<i>Coverage Period</i>
Dimmers, times, photocells	1 year
Indoor and outdoor power supplies	3 years
Wiring systems for indoor or outdoor lighting (installed pursuant to I-Lighting guidelines)	3 years

During the Warranty period, I-Lighting will repair or replace, at our discretion, any part found to be defective. Your remedy is limited solely to the replacement or repair of defective parts. Warranty claims for products produced prior to January 2019 will be made on a case-by-case basis.

Warranty does not apply to products (including lamps) not manufactured by I-Lighting used in conjunction with I-Lighting products, or where equipment is used, or installation is performed, in any manner contrary to I-Lighting’s specifications or instructions, nor where equipment is altered or modified. I-Lighting assumes no responsibility for the improper installation of its products or products installed in - or near - salt water.

I-Lighting is not liable for indirect, incidental, or consequential damages in connection with the use of equipment including, but not limited to: plants, plant life or foliage loss; the cost of substitute equipment or services required during malfunction; property damage or personal injury resulting from installer(s) actions, whether negligent or otherwise. Warranty is void on damages caused by animals or Acts of God (i.e. inclement/extreme weather events).

All implied warranties, including those of merchantability and fitness of use, are limited to the duration of this express warranty. Any LED light or fixture that is installed at an excessive voltage will void the warranty. The LED Lamps must be installed in conjunction with an I-Lighting-approved power supply produced by i-Lighting. The use of I-Lighting’s LED lamps without an approved power supply or transformer or at voltages higher than the preferred specs will void the warranty.

In order to have a valid warranty, customer must have proof of ORIGINAL sale/payment made to I-Lighting OR contractor who performed work/installation who paid I-Lighting. Customers who have “inherited” lights (i.e. bought a home with I-Lighting products) will be handled on a case-by-case basis.

A product covered during the Warranty period must be returned to I-Lighting, freight prepaid. Our warehouse will inspect the product to determine whether it is defective pursuant to the terms of the Warranty. All products must have an RGA form (returned goods authorization, available for download at www.ilightingled.com) completed by the customer and sent to I-Lighting for approval. Once approved, an RGA number will be issued. No returns will be accepted without the RGA number. I-Lighting does not compensate for any labor, diagnosis, repair, replacement, shipping fees or transportation. Customer is responsible for the cost of shipping for any replaced item(s).

PLEASE CONTACT US AT 410-287-3232 OR OFFICE@ILIGHTINGLED.COM WITH ANY QUESTIONS.